



SE QUEENSLAND & NORTHERN NSW

LEGAL, COURT & GOVERNMENT CONTACTS DIRECTORY

VERIFIED MARCH 2026

Every court and tribunal · Legal aid centre · Ombudsman · Government agency
Elected representative · Council division · Emergency service · Energy provider
Crisis support line · Community legal service

BELL & SENIOR LAWYERS

Southport, Gold Coast, Queensland
(07) 5532 8777
bellsenior.com.au

General information only — not legal advice

1 — KNOW THESE NUMBERS

Save these contacts before you need them. These are the most critical services for Gold Coast and Southeast Queensland.

| Phone | Service | Hours |
|-----------------------|---|--------------------|
| 000 | Police / Ambulance / Fire — ALL STATES | 24/7 |
| 131 444 | Policelink — non-emergency police | 24/7 |
| 132 500 | State Emergency Service — storm/flood | 24/7 |
| 13 19 62 | Energex — electrical emergency | 24/7 |
| 13 62 62 | Energex — power outage reporting | 24/7 |
| 1800 427 532 | Gas emergency — APA/Jemena | 24/7 |
| 1800 811 811 | DVConnect Womensline — domestic violence | 24/7 |
| 1800 600 636 | DVConnect Mensline | 9am–midnight |
| 1800 177 135 | Child Safety After Hours | 24/7 |
| 13 11 14 | Lifeline — mental health crisis | 24/7 |
| 07 5578 9009 | My Community Legal — free legal help Gold Coast | Bookings req. |
| 1300 651 188 | Legal Aid Queensland | Mon–Fri 8am–5pm |
| 1300 360 305 | Bureau of Meteorology | 24/7 |
| 1800 606 000 | Gold Coast City Council — disaster hotline | Active disasters |
| (07) 5532 8777 | Bell and Senior Lawyers | Business hours |

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2 — COURTS AND TRIBUNALS

| Court/Registry | Phone | Website |
|----------------------------------|----------------|---|
| Southport Court Registry | 1300 516 700 | courts.qld.gov.au |
| Beenleigh Magistrates Court | (07) 3081 2100 | courts.qld.gov.au |
| Beaudesert Magistrates Court | (07) 5542 4600 | courts.qld.gov.au |
| QCAT | 1300 753 228 | qcat.qld.gov.au |
| Federal Circuit and Family Court | 1300 352 000 | fcfcoa.gov.au |
| Queensland Supreme Court | (07) 3247 4313 | courts.qld.gov.au |
| Tweed Heads Local Court — NSW | 1300 679 272 | localcourt.justice.nsw.gov.au |

3 — LEGAL ASSISTANCE

| Service | Phone | Website |
|-----------------------------------|----------------|--|
| My Community Legal — Gold Coast | 07 5578 9009 | mycommunitylegal.org.au |
| Gold Coast Community Legal Centre | (07) 5532 9611 | gcclc.org.au |
| Legal Aid Queensland | 1300 651 188 | legalaid.qld.gov.au |
| Women's Legal Service Queensland | 1800 957 957 | wlsq.org.au |
| Northern Rivers CLC — NSW | (02) 6621 1000 | northernriversclc.org.au |
| Legal Aid NSW — LawAccess | 1300 888 529 | legalaid.nsw.gov.au |
| Bell and Senior Lawyers | (07) 5532 8777 | bellsenior.com.au |

4 — OMBUDSMEN AND REGULATORS

| Service | Phone | Website |
|--|----------------|--|
| Queensland Ombudsman | (07) 3005 7000 | ombudsman.qld.gov.au |
| Commonwealth Ombudsman | 1300 362 072 | ombudsman.gov.au |
| Legal Services Commission Queensland | 1300 655 754 | lsc.qld.gov.au |
| Australian Financial Complaints Authority (AFCA) | 1800 931 678 | afca.org.au |
| Fair Work Ombudsman | 13 13 94 | fairwork.gov.au |
| QBCC | 139 333 | qbcc.qld.gov.au |
| Energy and Water Ombudsman Queensland | 1800 662 837 | ewoq.com.au |
| Queensland Human Rights Commission (QHRC) | 1300 130 670 | qhrc.qld.gov.au |

5 — SOCIAL SECURITY AND GOVERNMENT AGENCIES

| Agency | Phone | Website |
|------------------------------------|--------------|---|
| Centrelink — general | 132 850 | servicesaustralia.gov.au |
| Centrelink — families | 136 150 | servicesaustralia.gov.au |
| Centrelink — disability and carers | 132 717 | servicesaustralia.gov.au |
| Medicare | 132 011 | servicesaustralia.gov.au/medicare |
| Child Support Agency | 131 272 | servicesaustralia.gov.au/child-support |
| NDIS | 1800 800 110 | ndis.gov.au |
| My Aged Care | 1800 200 422 | myagedcare.gov.au |
| ATO — individual | 13 28 61 | ato.gov.au |

6 — FEDERAL MEMBERS OF PARLIAMENT

| Electorate (Suburbs) | Member | Party | Phone | Email |
|--|-------------------------|---------------|----------------|--|
| Wright Scenic Rim, Beaudesert, Boonah, Canungra, Gold Coast hinterland | Scott Buchholz | LNP | (02) 6277 4396 | scott.buchholz.mp@aph.gov.au |
| McPherson Broadbeach, Surfers Paradise, Main Beach, Southport | Leon Rebello | LNP | (07) 5580 9111 | leon.rebello.mp@aph.gov.au |
| Moncrieff Mermaid Beach, Broadbeach Waters, Clear Island Waters | Angie Bell | LNP | (07) 5526 9077 | angie.bell.mp@aph.gov.au |
| Fadden Coomera, Pimpama, Hope Island, Oxenford | Cameron Caldwell | LNP | (07) 5500 5919 | cameron.caldwell.mp@aph.gov.au |
| Forde Beenleigh, Eagleby, Logan Village, Yarrabilba | Rowan Holzberger | Labor | (07) 3807 6340 | rowan.holzberger.mp@aph.gov.au |
| Rankin Inala, Greenslopes, Annerley, Moorooka | Jim Chalmers | Labor | (07) 3299 3477 | jim.chalmers.mp@aph.gov.au |
| Page Northern Rivers NSW, Lismore, Ballina, Tweed | Kevin Hogan | The Nationals | (02) 6621 4044 | kevin.hogan.mp@aph.gov.au |

7 — QUEENSLAND STATE MPs

| Electorate (Suburbs) | Member | Party | Phone | Email |
|---|----------------------------|----------------|----------------|--|
| Surfers Paradise Surfers Paradise, Main Beach, Broadbeach | John-Paul Langbroek | LNP (Minister) | (07) 5600 2100 | surfersparadise@parliament.qld.gov.au |
| Southport Southport, Labrador, Biggera Waters | Rob Molhoek | LNP | (07) 5531 6604 | southport@parliament.qld.gov.au |
| Mermaid Beach Mermaid Beach, Broadbeach Waters, Clear Island Waters | Ray Stevens | LNP | (07) 5575 7633 | mermaidbeach@parliament.qld.gov.au |
| Gaven Pacific Pines, Gaven, Nerang | Meaghan Scanlon | Labor | (07) 5560 7100 | gaven@parliament.qld.gov.au |
| Mudgeeraba Mudgeeraba, Reedy Creek, Tallebudgera | Ros Bates | LNP (Minister) | (07) 5601 7100 | mudgeeraba@parliament.qld.gov.au |
| Burleigh Burleigh Heads, Palm Beach, Tugun | Hermann Vorster | LNP | (07) 5560 4100 | burleigh@parliament.qld.gov.au |
| Currumbin Currumbin, Tugun, Bilinga | Laura Gerber | LNP | (07) 5534 0100 | currumbin@parliament.qld.gov.au |
| Broadwater Coomabah, Hope Island, Sanctuary Cove | David Crisafulli | LNP (Premier) | (07) 3719 7100 | broadwater@parliament.qld.gov.au |
| Bonney Tweed Heads, Bilambil, Casuarina | Sam O'Connor | LNP | (07) 5580 1100 | bonney@parliament.qld.gov.au |
| Coomera Coomera, Pimpama, Upper Coomera | Michael Crandon | LNP | (07) 5560 8100 | coomera@parliament.qld.gov.au |

8 — GOLD COAST CITY COUNCIL

| Division (Suburbs) | Councillor | Phone | Email |
|--|-------------------------|----------------|--|
| Mayor Gold Coast | Tom Tate | (07) 5581 5283 | mayor@goldcoast.qld.gov.au |
| Division 1 Coomera, Hope Island, Sanctuary Cove | Mark Hammel | (07) 5581 6754 | division1@goldcoast.qld.gov.au |
| Division 2 Nerang, Gilston, Highland Park | Naomi Fowler | (07) 5582 8555 | division2@goldcoast.qld.gov.au |
| Division 3 Southport, Labrador | Donna Gates | (07) 5581 6598 | division3@goldcoast.qld.gov.au |
| Division 4 Benowa, Bundall, Ashmore | Shelley Curtis | (07) 5581 1680 | division4@goldcoast.qld.gov.au |
| Division 5 Mermaid Beach, Broadbeach Waters | Peter Young | (07) 5582 8400 | division5@goldcoast.qld.gov.au |
| Division 6 Robina, Clear Island Waters | Brooke Patterson | (07) 5581 6280 | division6@goldcoast.qld.gov.au |
| Division 7 Burleigh Heads, Palm Beach | Joe Wilkinson | (07) 5581 6434 | division7@goldcoast.qld.gov.au |
| Division 8 Coolangatta, Tweed Heads South | Bob La Castra | (07) 5582 8206 | division8@goldcoast.qld.gov.au |
| Division 9 Currumbin, Tugun, Bilinga | Glenn Tozer | (07) 5581 1883 | division9@goldcoast.qld.gov.au |
| Division 10 Pimpama, Coomera, Willow Vale | Darren Taylor | (07) 5581 6171 | division10@goldcoast.qld.gov.au |
| Division 11 Beenleigh, Eagleby, Yatala | Dan Doran | (07) 5581 7282 | division11@goldcoast.qld.gov.au |
| Division 12 Logan Village, Tamborine, Cedar Creek | Nick Marshall | (07) 5581 6382 | division12@goldcoast.qld.gov.au |
| Division 13 Beaudesert, Tamborine Mountain | Josh Martin | (07) 5581 6228 | division13@goldcoast.qld.gov.au |
| Division 14 Tweed Heads, Bilambil, Casuarina | Gail O'Neill | (07) 5581 5275 | division14@goldcoast.qld.gov.au |

General enquiries: 1300 465 326 | mail@goldcoast.qld.gov.au

9 — DOMESTIC VIOLENCE, CHILDREN AND FAMILY

| Service | Phone | Website | Hours |
|-------------------------------------|--------------|--|--------------|
| DVConnect Womensline | 1800 811 811 | dvconnect.org | 24/7 |
| DVConnect Mensline | 1800 600 636 | dvconnect.org | 9am–midnight |
| 1800RESPECT | 1800 737 732 | 1800respect.org.au | 24/7 |
| Women's Legal Service Queensland | 1800 957 957 | wlsq.org.au | Mon–Fri |
| Child Safety After Hours | 1800 177 135 | childsafety.qld.gov.au | 24/7 |
| Blue Card Services | 1800 113 611 | bluecard.qld.gov.au | Mon–Fri |
| Kids Helpline | 1800 55 1800 | kidshelpline.com.au | 24/7 |

For immediate danger call 000.

10 — FINANCIAL ASSISTANCE AND HARDSHIP

| Service | Phone | Website | Notes |
|--------------------------|--------------|--|------------------|
| Victim Assist Queensland | 1300 546 587 | qld.gov.au/victim-assist | 3-year limit |
| JustFund | 1300 644 980 | justfund.com.au | Legal fee loans |
| No Interest Loans Scheme | 13 64 57 | nils.com.au | Up to \$3,000 |
| National Debt Helpline | 1800 007 007 | ndh.org.au | Free counselling |
| AFCA | 1800 931 678 | afca.org.au | Banking disputes |

11 — EMERGENCY SERVICES

| Service | Phone | Website | Hours |
|--------------------------------|----------------|--|------------------|
| Police / Ambulance / Fire | 000 | — | 24/7 |
| Policelink — Queensland | 131 444 | police.qld.gov.au | 24/7 |
| Queensland SES | 132 500 | ses.qld.gov.au | 24/7 |
| Gold Coast Disaster Hotline | 1800 606 000 | disaster.qld.gov.au | Active disasters |
| Gold Coast University Hospital | (07) 5687 9999 | health.qld.gov.au | Non-emergency |
| 13HEALTH | 13 43 25 84 | health.qld.gov.au | 24/7 |
| Lifeline | 13 11 14 | lifeline.org.au | 24/7 |
| Beyond Blue | 1300 22 4636 | beyondblue.org.au | 24/7 |

12 — WEATHER AND DISASTER INFO

| Service | Phone | Website | What For |
|----------------------------|--------------|--|------------------|
| Bureau of Meteorology | 1300 360 305 | bom.gov.au | Weather warnings |
| BOM Queensland warnings | — | bom.gov.au/qld/warnings | Active warnings |
| Emergency Alert | — | emergencyalert.gov.au | Phone alerts |
| Get Ready Queensland | 13 74 68 | getready.qld.gov.au | Preparedness |
| Disaster portal Queensland | — | disaster.qld.gov.au | Live info |

13 — ENERGY AND UTILITIES

| Service | Phone | Website | Hours |
|--------------------------------|--------------|--|------------------|
| Energex — electrical emergency | 13 19 62 | energex.com.au | 24/7 |
| Energex — power outage | 13 62 62 | energex.com.au | 24/7 |
| Energex — general enquiries | 13 12 53 | energex.com.au | Mon–Fri |
| Gas emergency — APA/Jemena | 1800 427 532 | apa.com.au | 24/7 |
| Energy and Water Ombudsman QLD | 1800 662 837 | ewoq.com.au | Complaints |
| Urban Utilities | 13 23 64 | urbanutilities.com.au | Water & sewerage |

14 — NORTHERN NEW SOUTH WALES CONTACTS

| Service | Phone | Website |
|-------------------------|----------------|--|
| Tweed Heads Local Court | 1300 679 272 | localcourt.justice.nsw.gov.au |
| Northern Rivers CLC | (02) 6621 1000 | northernriversclc.org.au |
| Legal Aid NSW | 1300 888 529 | legalaid.nsw.gov.au |
| Tweed Heads Police | (07) 5506 9499 | police.nsw.gov.au |
| Tweed Shire Council | (02) 6670 2400 | tweed.nsw.gov.au |

Time zone warning: NSW observes daylight saving from October to April. During this period NSW is one hour ahead of Queensland.

? — NEED LEGAL ADVICE?

Contact **Bell and Senior Lawyers** for professional legal advice.

Phone: (07) 5532 8777

Web: bellsenior.com.au

Address: Suite 2, 121 Scarborough Street, Southport QLD 4215

In immediate danger: call 000

Domestic violence: 1800 811 811

***Disclaimer:** General information only — not legal advice. Details verified March 2026. Contact details may change. Always confirm with the relevant organisation before attending.*